

# IT Management Summit on Interoperability for Virtualization: Reducing the Complexity

**Thursday, May 8, 2008**

**Washington State Convention & Trade Center**

**Seattle, Washington**

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- 8:00am - 8:45am      **Registration and Continental Breakfast**
- 8:45am - 9:00am      **Introduction and Overview**  
Ron Milton, Executive Vice President, Computerworld
- 9:00am - 9:45am      **View from the Top: The Relationship Between Virtualization, Interoperability and Reducing Complexity**  
Al Gillen, Research Vice President, System Software, IDC
- 9:45am - 10:15am     **IT End-User Case Study**  
Michael Williams, Executive Director, Information Technology, Immune Tolerance Network
- 10:15am - 10:30am    **Refreshment and Networking Break**
- 10:30am - 11:15am    **Interoperability for Virtualization**  
Nathan Conger, Technical Specialist, Novell  
Aaron Holzer, Technology Manager, Microsoft
- 11:15am – 12:15pm   **Moderated Panel Discussion**  
Moderator: Ron Milton, Executive Vice President, Computerworld  
Panelists: Al Gillen, Research Vice President, System Software, IDC  
Michael Williams, Executive Director, Information Technology, Immune Tolerance Network  
Nathan Conger, Technical Specialist, Novell  
Aaron Holzer, Technology Manager, Microsoft  
Darrell Stewart, Education Development Manager, Intel
- 12:15pm – 1:30pm    **Special Luncheon with Technology Showcase**  
**Program Concludes**

## On IT taking a leadership role to reduce complexity, costs and increase service levels...

“Good is not good enough... IT has to be great!”

- *Wendell Fox, SVP – IT, Marriott International*

## Show of Hands...

How many feel they have achieved as much as possible in reducing costs, improving service levels and driving enterprise agility towards a dynamic IT environment?

## What are the issues of the day affecting IT?

“Complexity in IT remains high”

“Business demands a more agile service-oriented IT delivery”

“IT Provisioning to meet dynamically changing needs”

“Virtualizing resources in a heterogeneous environment”

**Sound familiar?**

## Our issues surround the reality of complexity...

- Heterogeneity is a constant; interoperability is required
- Resource utilization need to be better, thus virtualization
- Cultural changes in IT are needed to be effective
- Dependability in partners (not alone) is a key to success

## This Morning's Objectives

- Explore the depths of virtualization technologies
  - In the context of an interoperable environment moving towards a dynamic IT infrastructure
- Listen to industry experts and case studies from companies that have experience in these areas
  - Understand how to reduce complexity and realize lower costs, increased service levels and greater agility

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